



07.08.2017
PRESS RELEASE

Generali drive-in in Lugano: The quick and simple solution for hail damage to cars

Summer storms accompanied by hail – of the kind that occurred on August 6 2017 in the region of Lugano – can cause considerable damage to vehicles. On this occasion, Generali responded immediately by offering those of its customers whose vehicles were affected a fast and simple solution: a drive-in in Lugano where those insured with Generali could have the damage to their vehicles assessed and could get advice on the repairs required.

- Following the severe storm that took place in Lugano, Generali has opened a drive-in to provide a fast service for hail-damaged vehicles.
- The drive-in in Lugano is open daily from 23rd to 29th August 2017.
- Assessing the damage takes less than half an hour. Those affected receive a repair recommendation or compensation offer.
- The experts dealing with them always select the best, most environmentally friendly and cost-effective way of remedying the damage.

Generali promises that each of its insurance customers will be notified of the cost of the damage to their vehicle before leaving the drive-in. Customers can of course also opt to have the cost of the damage paid out. In this case they will receive a compensation offer, and the payment instructions will be issued immediately at the drive-in.

Drive-in appointment: sign up online within the space of a few minutes

Those affected are requested to sign up in advance for an appointment at the drive-in. Customers can arrange a date and time for an appointment fast and simply on the Generali website at generalich.ch/hail or by calling 0800 82 84 86. The customer will receive immediate confirmation by e-mail along with directions to the drive-in.

It is important to arrange an appointment at the drive-in in advance. Only if they do so can customers be guaranteed prompt and optimal service. Generali offers its customers snacks and refreshments while the damage to their car is being assessed.

ABOUT GENERALI

Headquartered in Italy, Generali is a leading global insurance group and one of the 50 largest companies in the world. More than 72 million customers across over 60 countries put their trust in this insurer's many years of expertise.

In Switzerland, Generali has stood for individual insurance solutions for all seasons of life for 140 years. Almost a million customers count on reliable protection from this single source: from property, legal or life insurance, right through to pension solutions and attractive fund and banking products. Around 2,000 employees provide specialist advice and excellent service.

Generali (Switzerland) Holding Ltd.
Media Relations
T +41 58 472 41 60
F +41 58 472 44 25

media.ch@generalich.com
generalich.ch